

In case of emergency

It is important not to panic, but to remain calm.

If you are in the hotel premises, dial 9 for the reception stating the case of the emergency.

If you are in the general Malia – Stalis – Hersonissos area, you can contact our local medical center, Cretan Medicare, who are operational and available 24/7 and will be at your immediate disposal. Their phone number is 28970-31661 and they even have a smartphone app, for both iOS and Android, that you can download by scanning the QR codes below:

For iOS:

For Android:





For anywhere else on Crete, You can dial either the international emergency code 112 or 166 to seek immediate medical assistance.